



JONES LANG  
LASALLE®

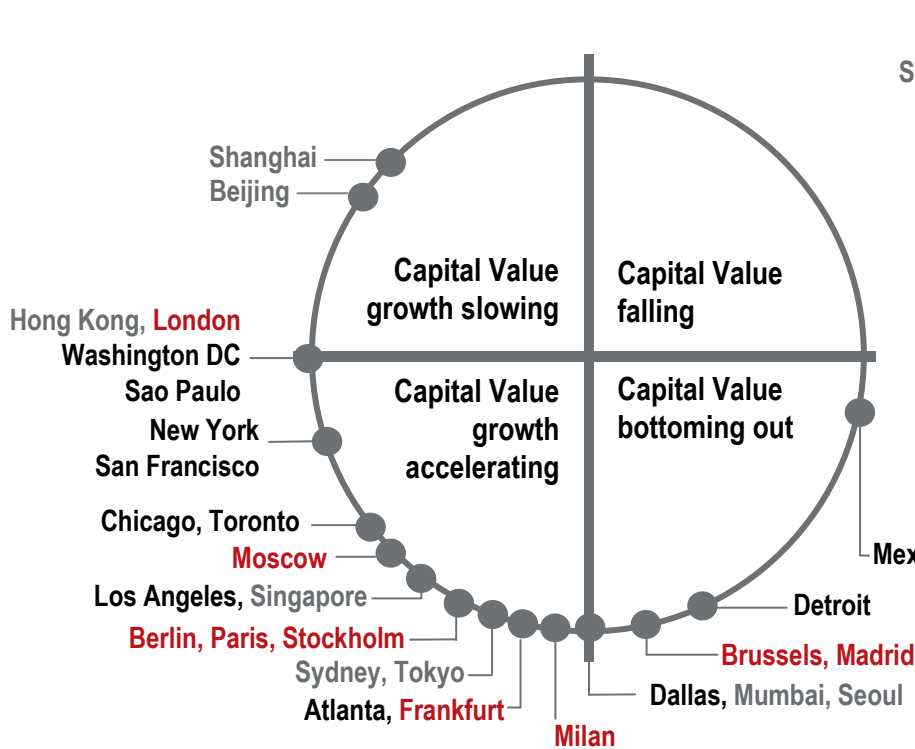
*Real value in a changing world*

# Supplemental Information Fourth Quarter **2011** Earnings Call

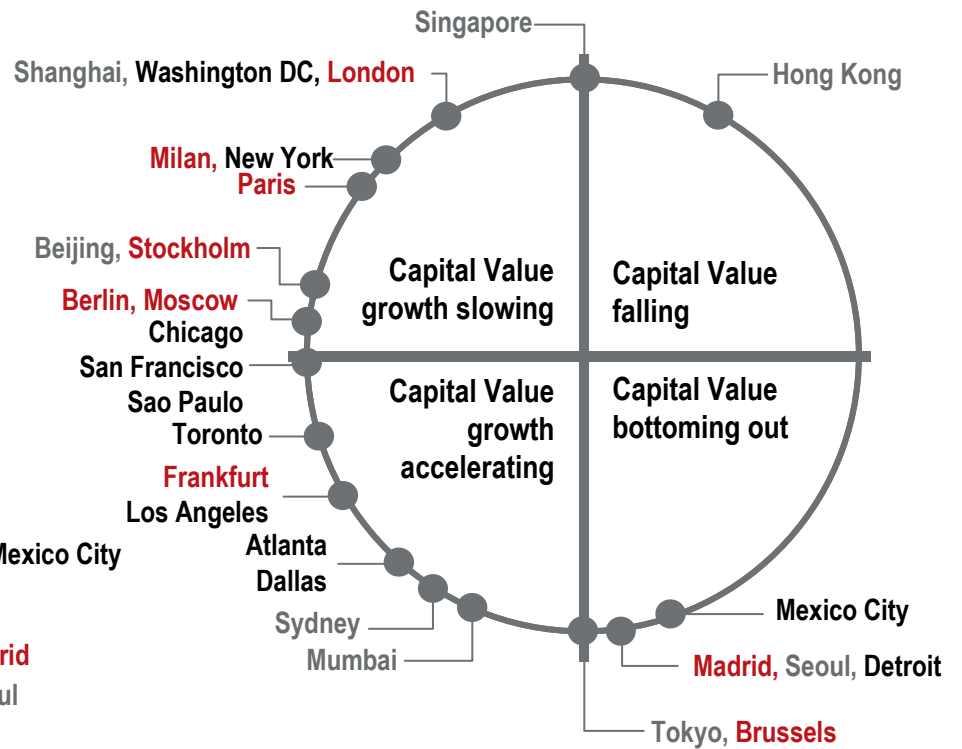
# Market & Financial Overview

# Capital Values

Q4 2010



Q4 2011



Americas

EMEA

Asia Pacific

The Jones Lang LaSalle Property Clocks<sup>SM</sup>

As of Q4 2011

# Leasing Market Fundamentals

Q4 2010

Q4 2011



Americas  
**EMEA**  
 Asia Pacific

The Jones Lang LaSalle Property Clocks<sup>SM</sup>

As of Q4 2011

# Q4 Selected Business Wins and Expansions

**Global** – GlaxoSmithKline – 80M sf



**Americas**

- AMC Theaters – 4M sf
- 1800 9<sup>th</sup> Avenue, Seattle – \$77M
- 70 Pine Street, New York – \$205M
- 55 West Monroe, Chicago – \$136M
- Paramount Hotel, New York – \$255M
- DIRECTV, Los Angeles – 630K sf
- AMA, Chicago – 275K sf
- Guggenheim Partners, New York – 185K sf



**EMEA**

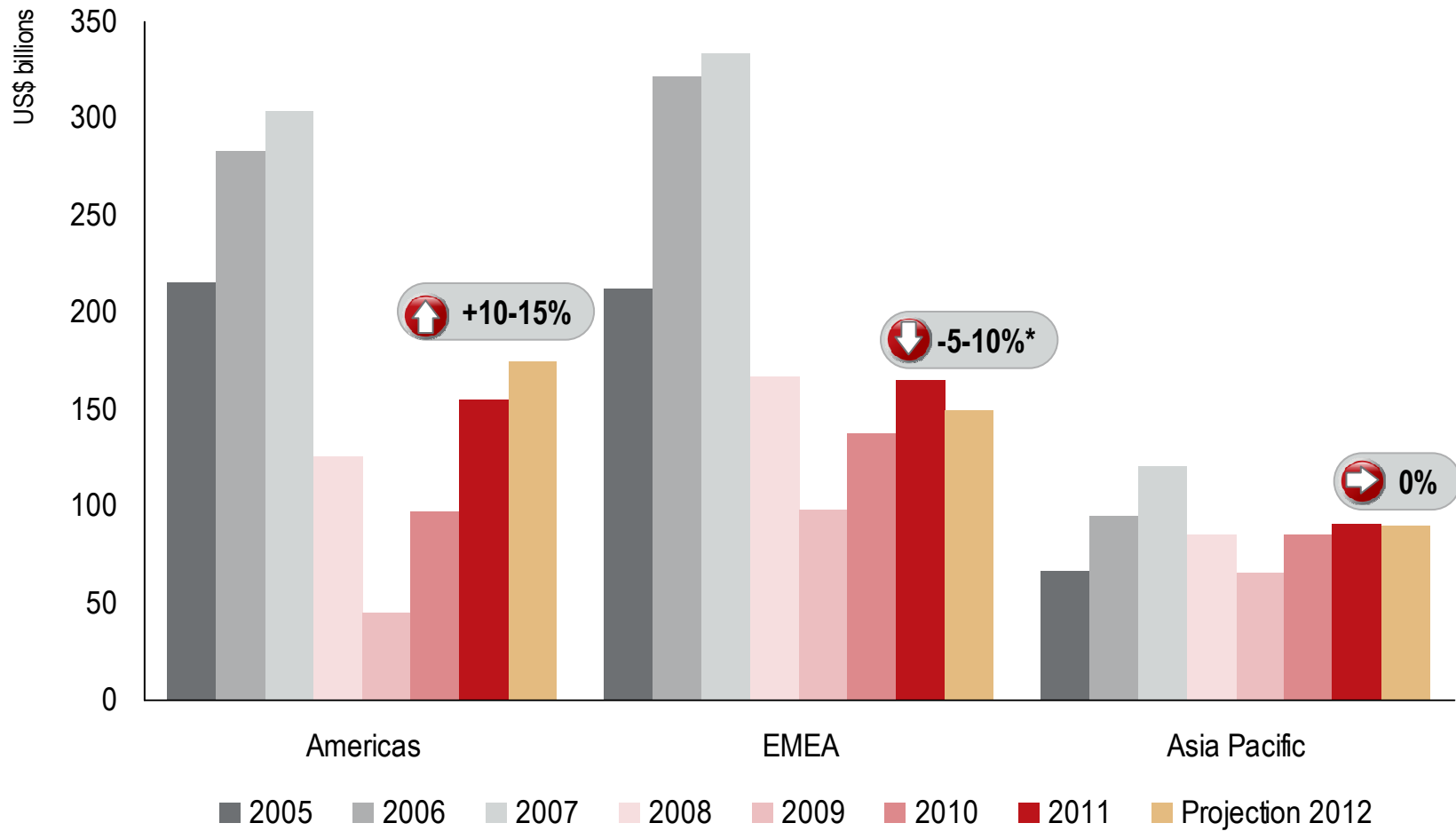
- UBS – 27 countries
- UK Logistics – £312M
- PEP Shopping Centre, Munich – €400M+
- Industrial portfolio, Czech Republic – €135M
- W Hotel, London – \$295M
- Tesco International, Slovakia – 460K sf
- St. David's Mall, Cardiff – 1.4M sf



**Asia Pacific**

- Fonterra Group, China – 4.4M sf
- Commerce Point, Singapore – \$161M
- RREEF Investment, Dalian – 960K sf
- Cairns Central Shopping Centre, Australia – AUD 261M
- MAPS, Seoul – 700K sf
- Baker & McKenzie, Thailand – 65K sf
- Merck, Sharp & Dohme, Beijing – 545K sf
- Mercedes-Benz, Bangalore – 200K sf

# Direct Commercial Real Estate Investment, 2005 - 2012



\* EMEA: Presented In US\$ terms. Volumes unchanged in Euro terms.  
Source: Jones Lang LaSalle, January 2012

# 2012 Market Outlook

## Projected Change in Prime Office Values

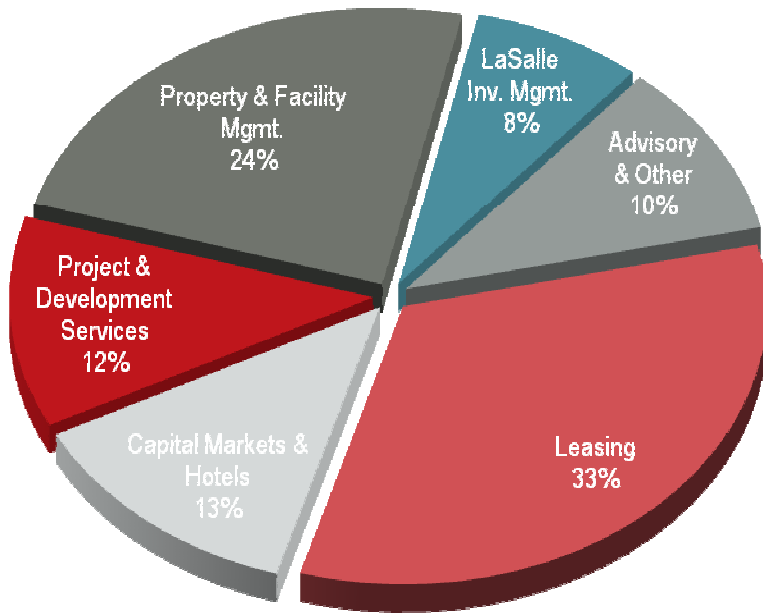
	Rental Values	Capital Values
+ 20%	Beijing	Beijing
+ 10-20%	Toronto, San Francisco	Toronto, Tokyo, Moscow San Francisco, New York*
+ 5-10%	Moscow, Shanghai, Mumbai Sydney, Tokyo Sao Paulo, New York*	Sydney, Mumbai Boston, Chicago, Los Angeles Washington DC, Sao Paulo, Stockholm
+ 0-5%	London*, Frankfurt, Paris, Stockholm Boston, Chicago, Los Angeles, Washington DC	Shanghai, London*, Frankfurt
- 0-5%	Brussels, Madrid, Mexico City	Brussels, Madrid, Paris Mexico City
- 5-10%	Dubai	Dubai
- 10-20%	Hong Kong, Singapore	Hong Kong, Singapore

Provisional. \*New York – Midtown, London – West End. Nominal rates in local currency.  
Source: Jones Lang LaSalle, January 2012

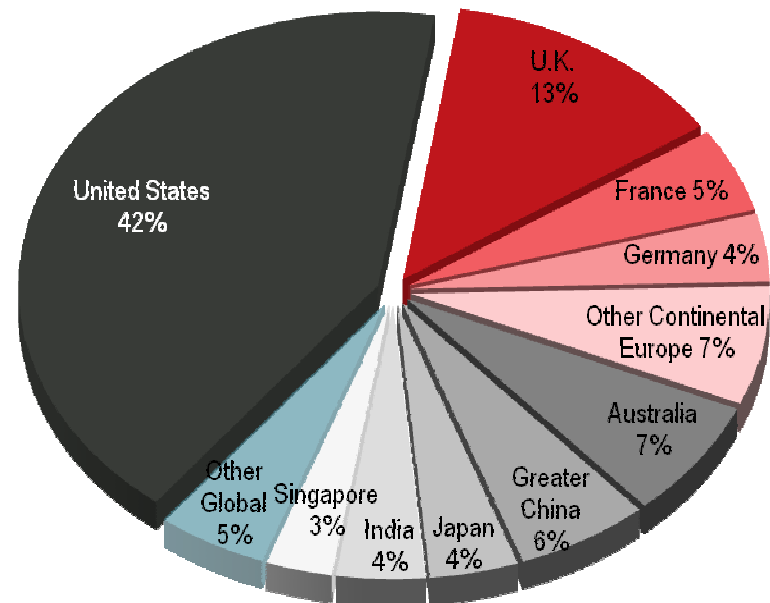
# Financial Information

# FY 2011 Consolidated Revenue Mix

## Service Line



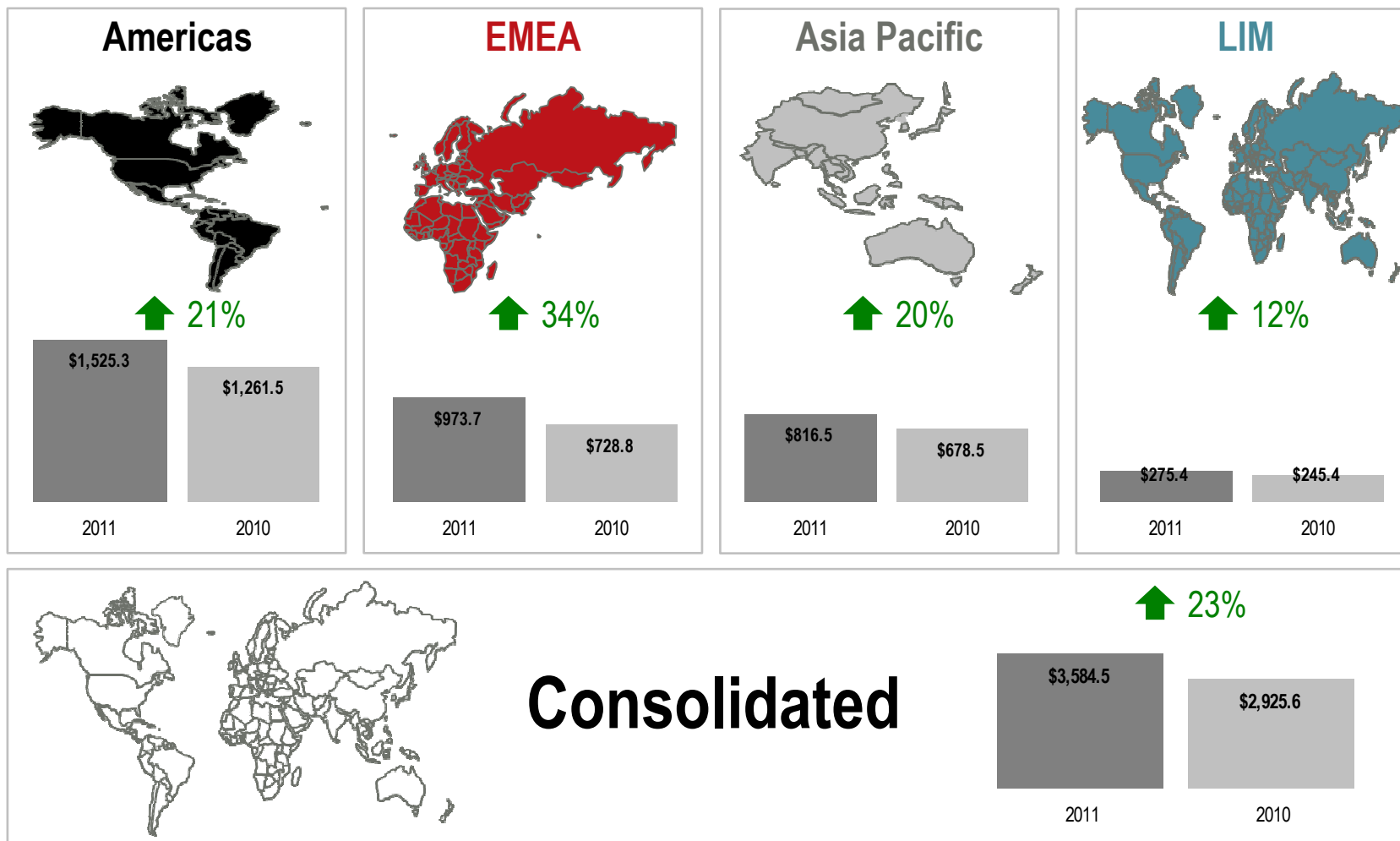
## Geography



**2011 Revenue = \$3.6 billion**


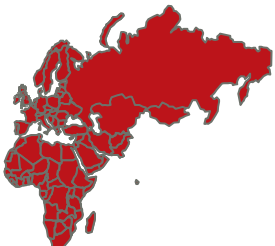


# FY 2011 Revenue Performance

(\$ in millions; % change in USD)



# FY 2011 Real Estate Services Revenue

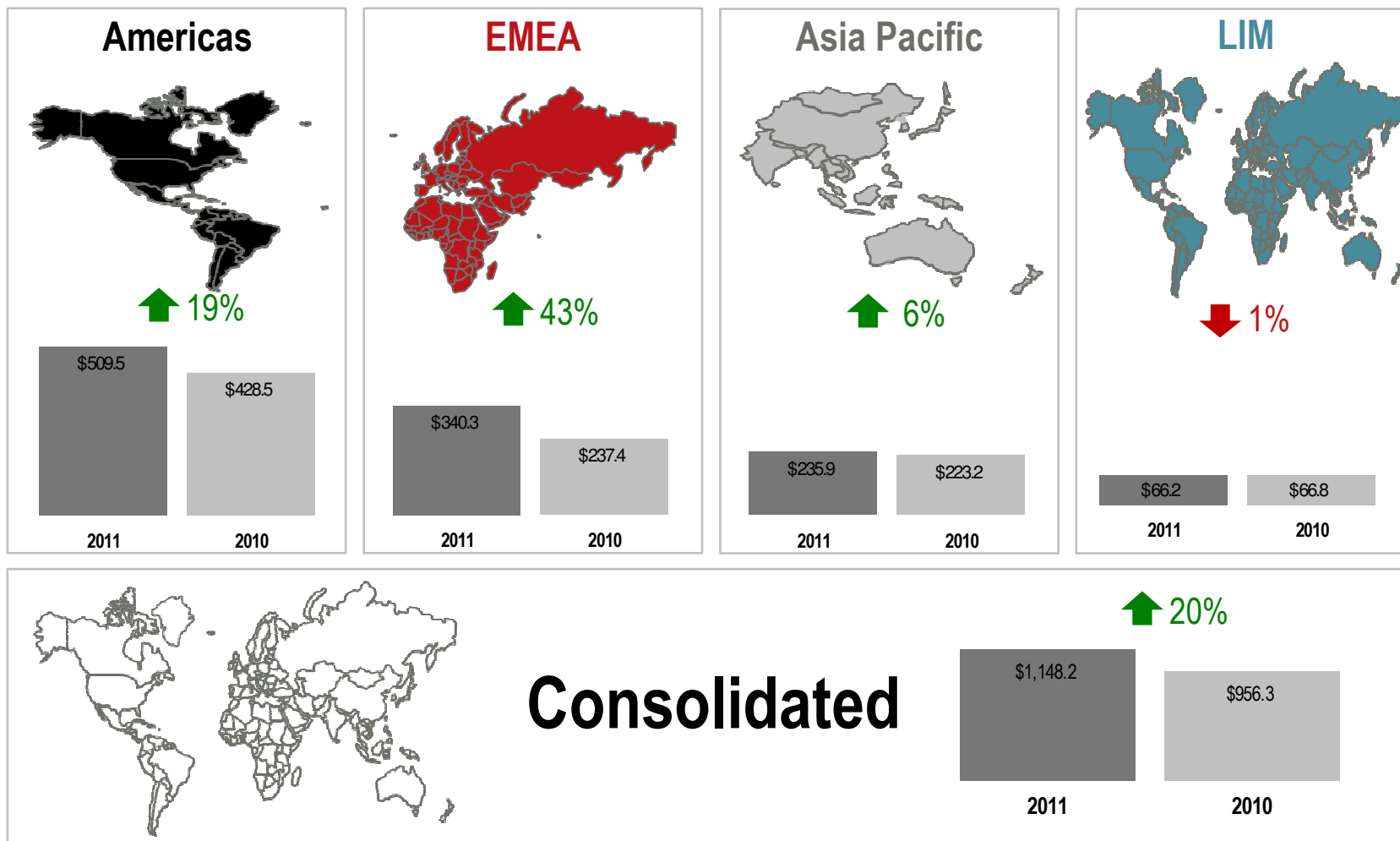
(\$ in millions; % change in USD)

	Americas 	EMEA 	Asia Pacific 	Total RES Revenue 
Leasing	\$760.2 ↑ 19%	\$236.1 ↑ 17%	\$192.3 ↑ 22%	\$1,188.6 ↑ 19%
Capital Markets & Hotels	\$136.1 ↑ 62%	\$229.1 ↑ 62%	\$94.8 ↑ 16%	\$460.0 ↑ 50%
Property & Facility Management	\$335.6 ↑ 25%	\$152.8 ↑ 7%	\$364.6 ↑ 20%	\$853.0 ↑ 19%
Project & Development Services	\$178.5 ↑ 12%	\$182.5 ↑ 59%	\$80.8 ↑ 27%	\$441.8 ↑ 31%
Advisory, Consulting & Other	\$112.2 ↔ 2%	\$173.5 ↑ 36%	\$83.8 ↑ 17%	\$369.5 ↑ 20%
<b>Total RES Operating Revenue</b>	<b>\$1,522.6 ↑ 21%</b>	<b>\$974.0 ↑ 34%</b>	<b>\$816.3 ↑ 20%</b>	<b>\$3,312.9 ↑ 24%</b>

Note: Segment and Consolidated Real Estate Services ("RES") operating revenue exclude Equity earnings (losses).


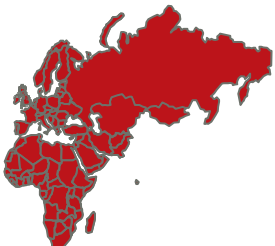


# Q4 2011 Revenue Performance

(\$ in millions, % change in USD)



# Q4 2011 Real Estate Services Revenue

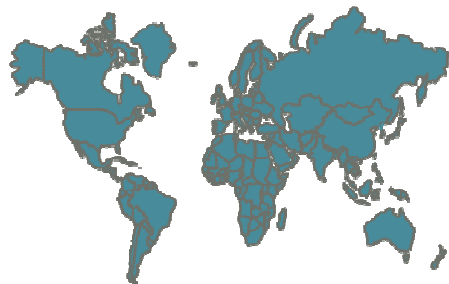
(\$ in millions; % change in USD )

	Americas 	EMEA 	Asia Pacific 	Total RES Revenue 
Leasing	\$258.4 ↑ 13%	\$81.0 ↑ 17%	\$69.1 ↑ 12%	\$408.5 ↑ 14%
Capital Markets & Hotels	\$48.2 ↑ 37%	\$103.1 ↑ 98%	\$22.0 ↓ (25%)	\$173.3 ↑ 49%
Property & Facility Management	\$115.2 ↑ 34%	\$42.4 ↑ 4%	\$98.9 ↑ 11%	\$256.5 ↑ 19%
Project & Development Services	\$54.4 ↑ 13%	\$51.6 ↑ 60%	\$20.9 ↑ 11%	\$126.9 ↑ 28%
Advisory, Consulting & Other	\$33.3 ↑ 8%	\$62.2 ↑ 44%	\$25.0 ↑ 4%	\$120.5 ↑ 23%
<b>Total RES Operating Revenue</b>	<b>\$509.5 ↑ 19%</b>	<b>\$340.3 ↑ 43%</b>	<b>\$235.9 ↑ 6%</b>	<b>\$1,085.7 ↑ 22%</b>

Note: Segment and Consolidated Real Estate Services ("RES") operating revenue exclude Equity earnings (losses).

# LaSalle Investment Management

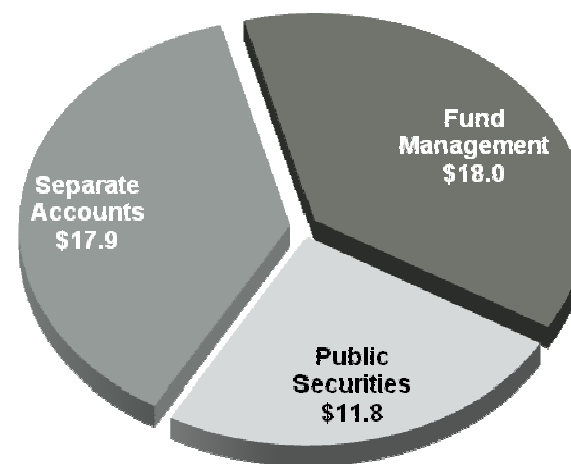
## A premier global investment manager



### 2011 Highlights

- Investment performance at or above benchmarks for all business segments
- Nearly \$5 billion of net capital raised in 2011, consistent with 2010
- High-margin advisory fees contribute to operating income margin of 21%
- Trinity Funds Management acquisition added \$700 M of AUM and established LaSalle as a domestic player in capital-rich Australia

Product	Assets Under Management (\$ in billions)	Average Performance
<b>Private Equity</b>		
U.K.	\$11.9	Above benchmark
Continental Europe	\$4.3	Return: >1x equity
North America	\$10.7	Above benchmark
Asia Pacific	\$9.0	Return: >1x equity
<b>Public Securities</b>	\$11.8	Above benchmark
<b>Total Q4 2011 AUM</b>	<b>\$47.7 B</b>	



**AUM by Fund type**  
(\$ in billions)

# Solid Cash Flows and Balance Sheet Position

## 2011 Highlights

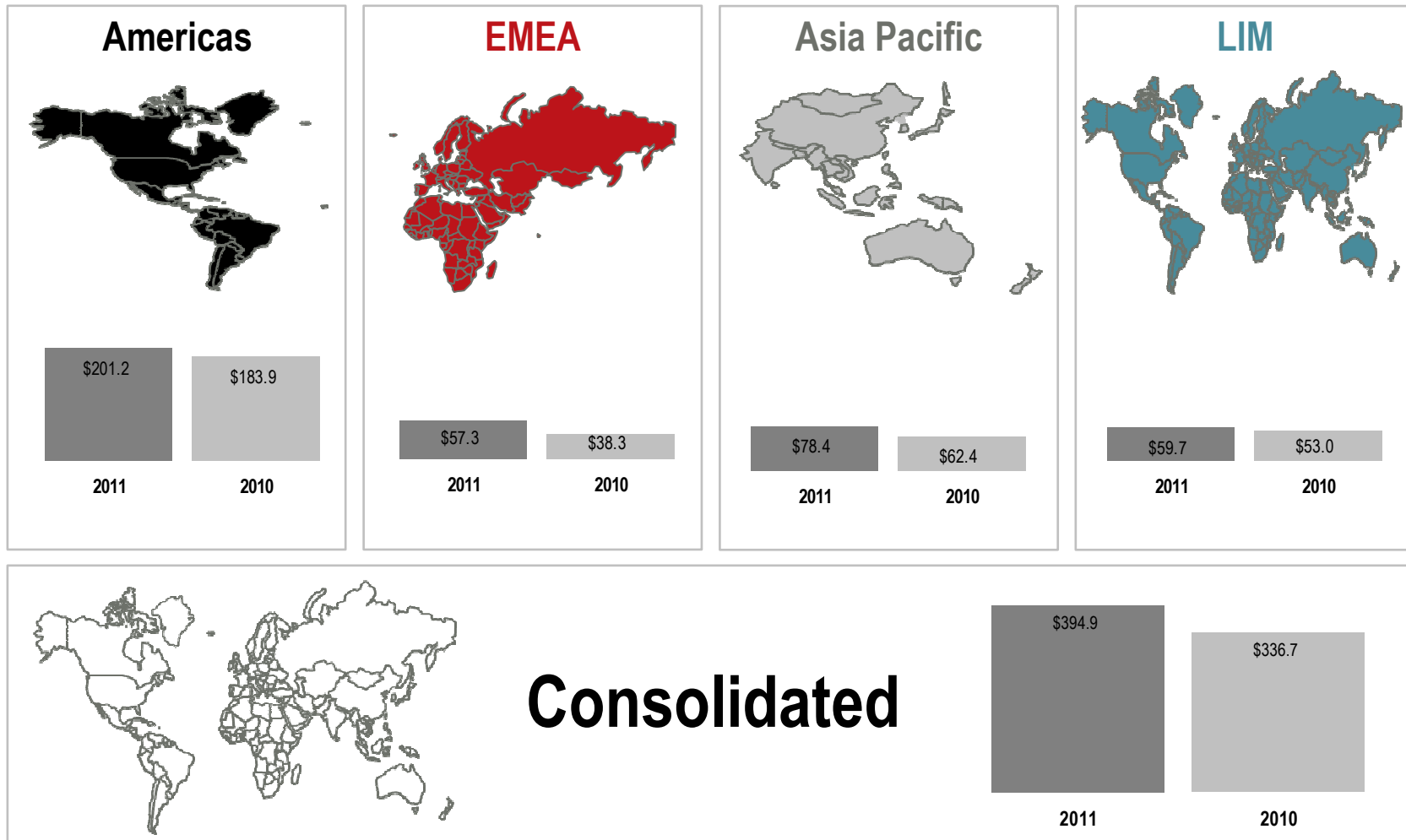
- **Steady quarterly improvement in Cash from Operations**
  - Cash from earnings, excluding Restructuring and acquisition charges, increased \$30 million versus Q4 2010
  - Working capital impacted by higher receivables resulting from strong year end transaction revenue
- **Fourth quarter acquisition activity includes Pacific Real Estate Partners, Procon and DST**
  - Smaller transactions in strategically important markets
- **Investment grade balance sheet; Baa2 / BBB- (Stable)**
  - Low debt cost: 2011 net interest expense of \$36 million vs. \$46 million in 2010
  - Total net debt reduced \$184 million in Q4 2011 to end year at \$643 million

(\$ in millions)	2011				2010
	Q1	Q2	Q3	Q4	Q4
Cash from Earnings	\$42	\$81	\$68	\$120	\$124
Working Capital	(239)	(20)	27	133	152
<b>Cash (used in) from Operations</b>	<b>(\$197)</b>	<b>\$61</b>	<b>\$95</b>	<b>\$253</b>	<b>\$276</b>
<b>Primary Uses</b>					
Capital Expenses	(17)	(19)	(20)	(36)	(25)
Acquisitions & Deferred Payment Obligations	(25)	(210)	(162)	(19)	(17)
Co-Investment	(2)	2	(47)	2	6
Dividends	-	(7)	-	(7)	(5)
<b>Net Cash Outflows</b>	<b>(\$44)</b>	<b>(\$234)</b>	<b>(\$229)</b>	<b>(\$60)</b>	<b>(\$41)</b>
Net Share Activity & Other Financing	(4)	(2)	(8)	(2)	4
<b>Net Bank Debt Borrowings</b>	<b>(\$245)</b>	<b>(\$175)</b>	<b>(\$142)</b>	<b>\$191</b>	<b>\$239</b>

# Appendix

# FY 2011 Adjusted EBITDA\* Performance

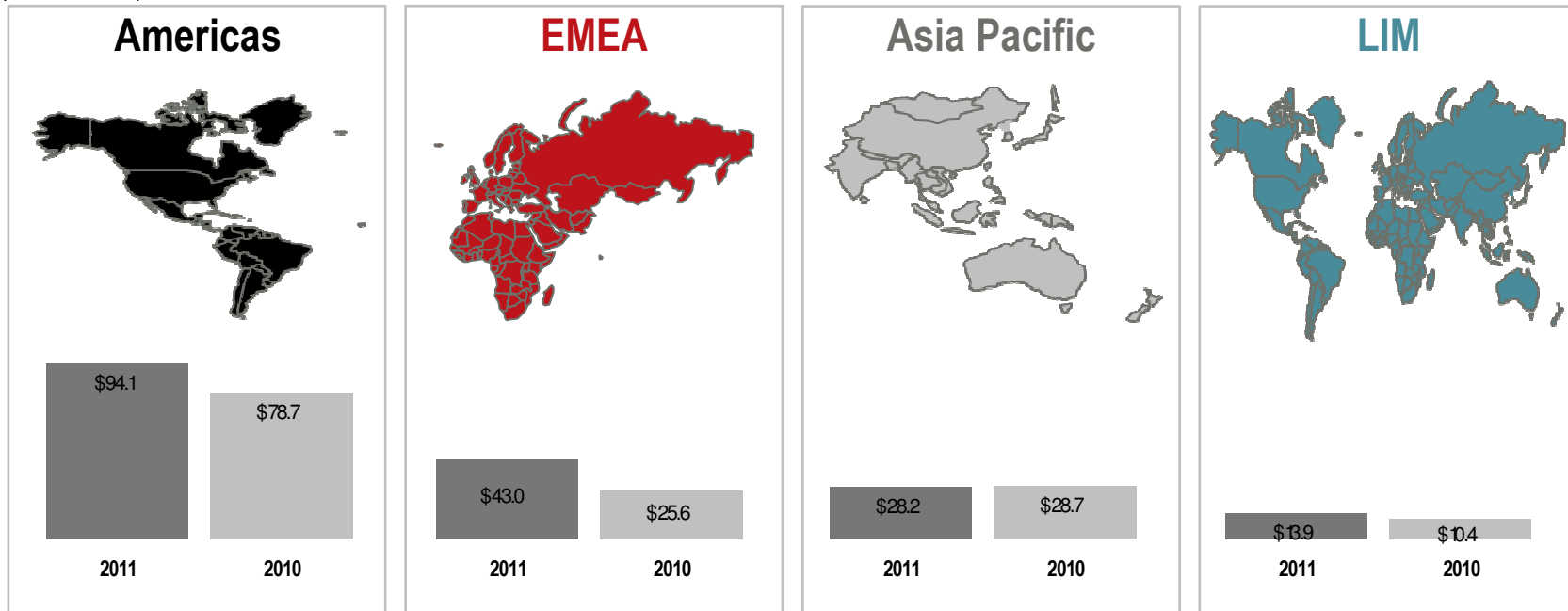
(\$ in millions)



\* Refer to slide 20 for Reconciliation of GAAP Net Income to adjusted EBITDA for the twelve months ended December 31, 2011, and 2010, for details relative to these adjusted EBITDA calculations. Segment EBITDA is calculated by adding the segment's Depreciation and amortization to its reported Operating income, which excludes Restructuring and acquisition charges. Consolidated adjusted EBITDA is the sum of the EBITDA of the four segments less net income attributable to non-controlling interest and, dividends on unvested common stock.

# Q4 2011 Adjusted EBITDA\* Performance

(\$ in millions)



\* Refer to slide 20 for Reconciliation of GAAP Net Income to adjusted EBITDA for the three months ended December 31, 2011, and 2010, for details relative to these adjusted EBITDA calculations. Segment EBITDA is calculated by adding the segment's Depreciation and amortization to its reported Operating income, which excludes Restructuring and acquisition charges. Consolidated adjusted EBITDA is the sum of the EBITDA of the four segments less net income attributable to non-controlling interests and dividends on unvested common stock.

# Reconciliation of GAAP Net Income to Adjusted Net Income

(\$ in millions)

	Three Months Ended December 31,		Twelve Months Ended December 31,	
	2011	2010	2011	2010
GAAP Net income attributable to common shareholders	\$ 84.8	\$ 84.4	\$ 164.0	\$ 153.5
Shares (in 000s)	44,402	44,235	44,367	44,084
<b>GAAP earnings per share</b>	<b>\$ 1.91</b>	<b>\$ 1.91</b>	<b>\$ 3.70</b>	<b>\$ 3.48</b>
GAAP Net income attributable to common shareholders	\$ 84.8	\$ 84.4	\$ 164.0	\$ 153.5
Restructuring and acquisition charges, net	25.2	0.7	41.9	4.9
Intangible amortization, net	3.6	-	8.6	-
Non-cash co-investment charges, net	-	0.7	-	7.9
<b>Adjusted net income</b>	<b>\$ 113.6</b>	<b>\$ 85.8</b>	<b>\$ 214.5</b>	<b>\$ 166.3</b>
Shares (in 000s)	44,402	44,235	44,367	44,084
<b>Adjusted earnings per share</b>	<b>\$ 2.56</b>	<b>\$ 1.94</b>	<b>\$ 4.83</b>	<b>\$ 3.77</b>

# Reconciliation of GAAP Net Income to Adjusted EBITDA

(\$ in millions)

	Three Months Ended December 31,		Twelve Months Ended December 31,	
	2011	2010	2011	2010
<b>GAAP Net income attributable to common shareholders</b>	<b>\$84.8</b>	<b>\$84.4</b>	<b>\$164.0</b>	<b>\$153.5</b>
Interest expense, net of interest income	8.4	10.1	35.6	45.8
Provision for income taxes	29.5	28.2	56.4	49.0
Depreciation and amortization	22.3	18.6	82.8	71.6
<b>EBITDA</b>	<b>\$ 145.0</b>	<b>\$ 141.3</b>	<b>\$ 338.8</b>	<b>\$ 319.9</b>
Restructuring and acquisition charges	34.0	0.9	56.1	6.4
Non-cash co-investment charges	-	0.9	-	10.4
<b>Adjusted EBITDA</b>	<b>\$ 179.0</b>	<b>\$ 143.1</b>	<b>\$ 394.9</b>	<b>\$ 336.7</b>